



# 2022 *Year in Review*



6-year old Davina has been at Family House since February with mom, dad, and her three sisters while she recovers from a bone marrow transplant.



# Dear

As we try our best to put the worst of COVID in the rearview mirror, there will be a slow return to pre-pandemic Family House operations over several months to safeguard everyone's health and safety. While we haven't yet realized the "new normal" you'll notice on your next visit that there are a few more volunteers helping to decorate the house for the year-end holidays, more administrative staff are back in the office, and the increased hustle and bustle of our families.

The high points of the year were marked with more family activities supported by successful fundraising events. The Cabernet for Connoisseurs party presented an opportunity to honor 20 years of volunteerism and support from Meg and Bob Nibbi. As a longtime board member, former board chairman and all-around good guy, Bob was recognized for his leadership in realizing our vision for the Nancy and Stephen Grand Family House throughout land acquisition, planning, constructing and maintaining the building (already 6 years of continuous use by thousands of families!). Meg was recognized for her continuous participation as a member of the Family Services Committee, and for the past 20 years she's been a Secret Santa, a chef, a volunteer, an enthusiastic party-goer and a wonderful friend to our families. To say that we've been blessed beyond measure with the participation of the extended Nibbi family is to state the obvious.

Looking forward, and under the guidance of board chairman, Todd Kovacevich and Strategic Planning Chair, Roxanne Stachon, there are plans afoot to make sure that the experience of every family who stays with us offers as much ease and relief as possible. To that end, some of the new furniture is in place, new family activities are planned to make sure the holidays are celebrated, and we will all begin and a new chapter.

From all of us at the Nancy and Stephen Grand Family House, we send heartfelt thanks and appreciation for being part of this truly special mission.

*Alexandra E. Morgan*

Alexandra E. Morgan  
Chief Executive Officer

# Friends,



I am deeply honored to have been elected Board Chair of Family House in June of this year. I wanted to take a few moments to reflect on what Family House means to me and my family.

In 2014, we lost our son Joey to brain cancer. During this time, Family House was constructing their new 80-room facility next door to UCSF Benioff Children's Hospitals' new Mission Bay campus. During our 14-month battle with Joey's cancer, we were fortunate to be a short drive away from world class medical care. But we met so many families who had to temporarily relocate their families for weeks, or even months at a time to receive the care their child needed. That is how we came to learn about this incredible organization called Family House.

Family House is far more than housing and critical services free of financial obligation for our families. The house is set up in blocks of 10 rooms, each with a common area where families meet each other, share their stories, and ultimately find comfort and healing within each other. That is the true magic of our mission which motivates so many of us to lend our support, and I can personally attest to how powerful that magic is for families facing the most difficult moment of their lives.

I am so inspired by the resiliency of our staff, led by our incredible CEO of over 20 years, Alexandra Morgan, who transformed our operating model overnight to protect our families in the face of the global pandemic. We are now getting back to some semblance of "normal", where families can once again confront their battles together, and where we can invite volunteers back into the house to lend a hand.

I hope you have an opportunity to visit the house and, if you do, please be sure to drop in to the Meditation Room which is dedicated to Joey and adorned with one of his favorite places in the world, the Maroon Bells in Colorado. Thank you for being part of our Family House family.

*Todd Kovacevich*

Todd Kovacevich  
Board Chair



## Family Story: Davina Torres



**THE TORRES FAMILY** comes to Family House from Fresno, CA which is more than three hours away. Six-year old Davina is the one of four daughters to Veronica and Arthur.

"We will never forget the day this happened. She was always fine, she was always a happy and healthy baby, infant, toddler... every doctors appointment in her life went well with no issues," Veronica recalls. Suddenly one day, she wasn't responding or breathing normally and Veronica called 911 as she watched her daughter's lips turn blue.

"That was the beginning of our nightmare," says Arthur.

***"Davina is happy here, she's healthy here, she loves to play at Family House. Everything is welcoming and clean, and it blows your mind. It's something we've never experienced before in our lives."***

What followed was many days of uncertainty and unknowns as Davina had seizures. She was eventually admitted to UCSF Benioff Children's Hospital in February 2022 and diagnosed with hemophagocytic lymphohistiocytosis (HLH), which is an inflammation of the organs. In Davina's case, it targeted her brain and spinal cord and doctors recommended chemotherapy through her spine, and a bone marrow transplant.

UCSF social workers immediately told the Torres family about Family House where there was a room, free of charge, for the whole family (mom, dad, and all three sisters) that was close to the hospital. "These doors open up for you, just like family!" Not just a room, Family House provides the Torres family with food, care and comfort, always 100% free of charge. And thanks to donors like you, Davina and her family have a place to call home while she gets better.

# Don't Stop Believin' 40th Anniversary Gala

**THE 40TH ANNIVERSARY GALA** on April 2 was our first in-person gala since before COVID—a tall task for Gerry Sangiacomo who chaired the event! The 80's inspired evening, honoring our founding year of 1981, raised more than \$1 million for the kids and families staying with us and celebrated 40 years of continued success in providing compassionate housing, meals and social support for over 75,000 families.

We celebrated the patients that have stayed with us, including Hannah Goold, now an RN in West Virginia who overcame an abdominal tumor at 8 years old; Ja'Ceon Golden, a 5 year old who overcame SCIDS; B.K. Cannon, a Hollywood actress who overcame pediatric cancer; and Sam Colosio, a teen who never let spina bifida stop him from living the life that his mom, Janel, envisioned for him. The next step was to honor the world-class physician scientists at UCSF who saved the lives of these patients and thousands of others: Dr. Kate Matthay, Dr. Mort Cowan, Dr. Diana Farmer and Dr. Mignon Loh. It was a special night of reuniting patient and doctor and honoring a milestone anniversary for Family House. We also awarded Caroline Van Remortel with our Volunteer of the Year award for gifting her talents as a graphic designer over the last four years.



**OUR 26TH ANNUAL CABERNET FOR CONNOISSEURS** on September 10 at Silverado Resort & Spa in Napa was another incredible night sharing amazing wine, lovely weather, exciting auction lots and beautiful music with hundreds of vintners, volunteers and Family House friends. The night, co-chaired by Scott Miller and Spencer Wang, honored Meg and Bob Nibbi for their decades of dedication to Family House. Bob, past chairman of the Board of Directors and President of Nibbi Brothers General Contractors, has mobilized the entire Nibbi organization to help Family House in every way, including building our state-of-the-art LEED Platinum certified Nancy and Stephen Grand Family House. Meg has showered Family House with compassion, care and courage as she has provided meals, gifts and most importantly, her time to the families staying at Family House.

We were joined by Mai Bloomfield, Steve Seskin and Sinclair—some of the finest singer-songwriters in the country—to celebrate our mission and most importantly, to raise more than \$1.3 million so that Family House will continue to provide family-centered care, comfort and compassion, always 100% free of charge.



# Donor Spotlight:

## Roxanne Stachon & Todd McKinnon



It was 2004, and Roxanne Stachon and Todd McKinnon were planning their wedding. They already had all the dishes, pots, pans, and cutlery they needed – so they decided to ask their friends and family to make a gift to a charity in honor of their wedding. Roxanne began searching for a nonprofit that resonated with both of them, and they stumbled on Family House. “I left a message for Alexandra to introduce myself and discuss the idea, and of course she called me back immediately! Her enthusiasm for the work that Family House does made it an easy choice and we’ve been involved ever since.”

Flash forward 18 years, and Todd and Roxanne’s involvement has touched many facets of Family House. Todd served on the Family House Board of Directors during the capital campaign to build the Nancy and Stephen Grand Family House. Roxanne currently serves on our Board of Directors as the Strategic Planning Chair, helping to ensure that Family House acts purposefully in each and every department. Todd’s company, Okta, has been an integral part of our volunteer program since 2017—coming to Family House weekly to serve breakfast—and was honored at our 2018 Fall Fest Gala for their employees’ outstanding efforts in supporting the families we serve. Together, Roxanne and Todd have also made meaningful contributions to many of our fundraising efforts and events.

After meeting the kids staying at Family House, Roxanne and Todd were inspired by their strength and outlook, and got a deep appreciation for how impactful Family House truly is. Furthermore, they saw how impactful gifts are to Family House. “Contributions, either monetary or through volunteering, are felt directly and immediately by the families. It’s not just having a place to stay, but all of the other activities that are funded through the generosity of donors and volunteers that really can change the circumstances on a daily basis for a sick kid and their family.”

Family House is grateful to count on Roxanne and Todd as partners in our work, and can’t wait to see what happens over the next 18 years!

*“Being involved in Family House is important to us because, simply put, the mission is so crucial—providing not just a place to stay during life-saving treatment, but also providing emotional and financial support to the families.”*



Okta employees during their weekly volunteer time.



# Did You Know?

Family House receives no fees for services from UCSF, meaning 100% of our funding comes from foundations, corporate partners and individuals like you!

Without the support of Family House, 43% of our families report they would not be able to take their child to UCSF for treatment.

## How You Can Help!

There are many ways to make an impact at Family House



### DONOR-ADVISED FUNDS:

Contact your fund to recommend a distribution to Family House using our tax ID 94-2722663.



### CHECK OR CREDIT CARD:

Make checks payable to:  
Family House, Inc.  
and mail to:  
540 Mission Bay Blvd. North  
San Francisco, CA 94158  
Donate online at [familyhouseinc.org/donate](https://familyhouseinc.org/donate)



### STOCKS & SECURITIES:

By donating stock directly to Family House, you can avoid paying capital gains taxes when the stock is sold. Email [jcreager@familyhouseinc.org](mailto:jcreager@familyhouseinc.org) to donate stock and securities.



### WILL OR TRUST:

Making a gift to Family House through your will or trust is a generous way to provide lasting support that will allow families to live in dignity for years to come. Visit [familyhouseinc.org/plannedgiving](https://familyhouseinc.org/plannedgiving) to learn more.



### FOZZY'S TOY ROOM:

Every child—patient or sibling!—receives a toy when they check in to Family House to make it feel more like home. Whether it's a book, puzzle, stuffed animal or game, we welcome new gifts for children of all ages! Learn more at [familyhouseinc.org/fozzy](https://familyhouseinc.org/fozzy).



### CRYPTOCURRENCY:

Family House accepts crypto donations of BTC, ETH and USDC. Just like gifts of cash or stock, every cryptocurrency donation will make an immediate impact on the kids and families staying with us. Get started at [give.familyhouseinc.org/crypto](https://give.familyhouseinc.org/crypto)

# All You Need is Love

## Save the Date

FAMILY HOUSE SPRING GALA

SATURDAY, APRIL 29, 2023 • FAIRMONT HOTEL, SAN FRANCISCO

# Keeping Families Together

## THE CAMPAIGN FOR FAMILY HOUSE'S FUTURE

A life-threatening illness causes chaos, and when it's a child who is sick, families are turned upside down. Navigating the unrelenting stress of fighting a disease is compounded by the added complexities of traveling to access necessary, cutting-edge treatment.

In 1981 a small group of pediatric oncology physicians and parents recognized the need for a guest house near the hospital at UCSF. They established Family House.

**FAMILY HOUSE TODAY** The Nancy and Stephen Grand Family House is a haven for families in need. Shelter, sustenance and support are in ample supply so parents can focus on family and the challenges they must face. Family House is the critical link to the best medical care available and it is completely free of charge and within walking distance of the UCSF Benioff Children's Hospital, a national center for cutting edge research of pediatric diseases.

The tangible benefits of Family House are clear; the most meaningful experience of staying at Family House is the emotional support shared among resident families. Only those in similar circumstances can truly appreciate what it means to care for a critically ill child and suspend normal family life.

Nearly 75% of families served qualify as low income. Without Family House, they could not come to San Francisco to participate in life-saving research and treatment. Not only does Family House provide critical social services and community support for patient families, we bring equity in access to the best healthcare.

**THE FUTURE AT FAMILY HOUSE** To secure the future of uninterrupted compassionate housing for the families we are privileged to serve, Family House has launched a \$40 million campaign, **Family House Fund for the Future**. This fund will ensure that our essential services will never be interrupted.

At Family House, we are mindful that the past can inform and help shape the future. The COVID pandemic made clear that the unprecedented is possible, and if unprepared, could have a devastating effect on our ability to provide core services to our families.

The campaign will provide critical resources for the following three initiatives. First, **Ensuring a Stable Foundation, supporting our People and Programs**. Second, **Strengthening Our Walls, supporting our Facility**. Third, **Expanding Our View, supporting our Vision**.



*Join us*  
**in making a gift as we build on our pillars of compassion, community, care and courage; ensuring families stay together during the most difficult time of their lives.**

### CAMPAIGN INITIATIVES

## Family House Fund for the Future

### 1 Strengthening Our Walls supporting our Facility \$18M

Facility upkeep	\$12M
Building upgrades	\$4M
Ongoing fund for replacing Furniture, Fixtures & Equipment	\$2M

Since 1981, Family House has served more than 75,000 families.

Your support will strengthen the walls of Family House—literally. Your gift will be used to ensure the continued upkeep and maintenance of our Mission Bay facility, construct a commercial kitchen, and convert spaces to better serve our families, including ADA compliant restrooms in public spaces. In addition, we will be able to purchase additional COVID/virus resistant furniture and disinfecting equipment. And, these funds will help us complete key maintenance and upgrade work to maintain the extraordinary standards of service our families deserve.

### 2 Ensuring a Stable Foundation supporting our People & Programs \$17M

Ongoing baseline program support	\$15M
Living Wage	\$2M

The foundation of Family House is not just concrete - our true foundation is made up of the families we serve and those who give so much to serve them.

Our annual budget is projected to remain at \$5.2M. This initiative will help support current programs and service levels right away, as well as our new operating procedures that ensure the health and physical safety for our families and staff as a result of COVID. In addition, we will use your gift to help establish a living wage for our team, and to support critical DEI initiatives that are a key backbone to serving a diverse community of families.

### 3 Expanding Our View supporting our Vision \$5M

Program Innovation & Expansion	\$2M
Expanding mental health services	\$1M
Increased capacity	\$2M

At Family House, we pride ourselves on the innovation and growth of our programs and services. While the original mission primarily focused on pediatric oncology patient families, we now provide refuge and community to families whose children are in need of critical support for issues ranging from cardiology to fetal treatment to life-saving transplants.

Your gift will be used to provide additional programs and financial support for our families, including expansion of our mental health professional services, an absolutely critical need post-COVID. In addition we intend to establish a reserve fund to explore expansion of Family House to serve more families, potentially involving other hospitals and locations.

[WWW.FAMILYHOUSEINC.ORG/FUNDTHEFUTURE](http://WWW.FAMILYHOUSEINC.ORG/FUNDTHEFUTURE)

### MEASURING YOUR IMPACT

*“My son, Kingston, was diagnosed with biliary Atresia at 10 weeks old. He received a liver transplant at five months. When he was discharged from the hospital, we were so grateful for the opportunity to stay at Family House, along with my 2-year-old son and my mom. Family House was a beautiful and safe place for us to stay while my son was returning to the hospital nearly every day for treatment. I can't say enough about Family House, and how they truly made us feel like a family.”*

LISA, KINGSTON'S MOM,  
 SANTA ROSA, CA

*“When families have a child with an illness that requires extended medical care, they often have to move away from home, further increasing stress. Family House provides a safe, comfortable, and welcoming home away from home where the whole family can recover. Family House is essential for families in their time of greatest need.”*

HANMIN LEE, MD, PROFESSOR AND  
 SURGEON IN CHIEF, UCSF BENIOFF  
 CHILDREN'S HOSPITAL

*“Unfortunately cancer doesn't come alone, it comes with lots of bills and lots of driving miles to the hospital. We are very blessed to have a place to stay and to get warm food while our daughter is receiving chemo. Driving 275 miles each way is hard with a sick child.”*

CARLA, MOM TO 18-YEAR OLD DARLY  
 WHO IS BEING TREATED FOR AN  
 ABDOMINAL TUMOR, FORTUNA, CA

# Welcome to our New Board Members!



**Josh Bazinet** began his construction career in 2004 as a field laborer while earning his degree and playing football at the University of New Mexico. After completing his degree in construction management in 2005, he joined the project management team with a contractor in Albuquerque, NM. After nearly a decade of managing commercial construction projects across the state and serving as VP of Project Management and partner, he moved to San Francisco and pursue a new adventure with Nibbi Brothers General Contractors in 2014. Family House in Mission Bay was his first project with Nibbi, and since joining that project team and learning about the Family House mission, he has been honored to be able to get involved. He is married to his lovely wife Kylie and has two wonderful daughters, Cooper (2) and Navy (8 months).

**Sloane Conway** is a Bay Area native. She attended Santa Catalina School, The Hamlin School and The Menlo School and graduated from Purdue University. Upon graduation, she worked in marketing at Airbnb. Sloane was a Global Communications Manager at Airbnb and recently left after ten years there. Sloane is married to Topher Conway and together, they support many causes. Family House is very important to them and Sloane volunteered at Family House while working at Airbnb. Sloane and Topher have a young son and reside in San Francisco.



**Matthew Cook** is president of UCSF Benioff Children's Hospitals and senior vice president of Children's Services at UCSF Health. He oversees strategic direction, operations and clinical services for all pediatric care in Oakland and San Francisco; partners with academic programs within UCSF and serves as a core member of the UCSF Health leadership team. Prior to UCSF, he was president of Riley Children's Health in Indianapolis, Chief Strategy Officer for Indiana University Health, EVP of strategic planning and business development at Children's Hospital of Philadelphia and principal at Chartis Group. He graduated cum laude from the Wharton School with bachelor's degrees in economics and German, and earned a MBA from NYU, where he was class valedictorian.

**Dr. Michelle L. Hermiston** is a specialist in pediatric cancer, blood diseases and bone marrow transplant at UCSF Benioff Children's Hospital San Francisco. She earned her medical degree and doctorate in developmental biology in the Medical Scientist Training Program at Washington University School of Medicine. Dr. Hermiston completed residency in general pediatrics and a fellowship in pediatric hematology and oncology at UCSF before joining the faculty in 2002. Her passion is curing children with blood diseases and cancer both locally and globally. Currently, she serves as Clinical Director of the Pediatric Immunotherapy Program, Associate Director of the Global Oncology Program in the Helen Diller Comprehensive Cancer Center, and Director of the Core Inquiry Curriculum in the UCSF School of Medicine. She led development of the first ever training program for Pediatric Hematology-Oncology in Vietnam. Nationally, she serves as Vice Chair of the Non-Hodgkin's Lymphoma (NHL) Steering Committee and Chair of the NHL Biology Committee in the Children's Oncology Group.



**Deborah Kurtin** was raised and educated in the Midwest in St. Louis, Columbia and Kansas City, Missouri. A member of the bar in Missouri, New York and California. She had two sons, the oldest of which suffered from Large B-cell, Non-Hodgkin's bone lymphoma. Although he recovered and was able to start college, he tragically died in a truck accident at age 20. The Jared Kurtin Music Program & Performance Area on the first floor is named after him. Because he made a sperm deposit before chemotherapy, she has a grandson created with an egg donor, surrogate, and family. Deborah is currently retired.

**Clare Toney Rubey** is an attorney who serves as Lead Product Counsel for Meta Platforms Inc. In her capacity at Meta, she counsels teams who work on the company's Social Impact products, including its Nonprofit Fundraising tools. She earned her undergraduate and law degree from Georgetown University. In 2015, she joined Latham & Watkins LLP's San Francisco office as a Litigation & Trial Associate, where her practice included White Collar Defense & Investigations, Commercial Litigation, and pro bono representation of plaintiffs challenging the constitutionality of San Francisco's bail system and of multiple individuals seeking nonimmigrant status in the United States. Her involvement with Family House dates back almost two decades; she has served as both a volunteer and as Family House's first Administrative, Operational and Marketing Intern.



**Roxanne Stachon** first became involved with Family House in 2004 when she and her husband, Todd McKinnon, convinced their wedding guests to donate to Family House instead of buying them gifts. Since that time, Roxanne and Todd have continued to be active supporters of Family House and its important mission. They strongly believe that keeping families together and supported during the most difficult time of their lives helps children have the best possible outcome of the amazing care they receive at UCSF and allows parents to fully focus on their child's healing. Roxanne is a Bay Area native and a Water Resources engineer who focuses on water supply planning projects for public agency clients in the Bay Area and California. She most enjoys working with her clients on strategic planning projects and communicating the complex nature of water supply planning in a manner that can be understood by broad range of audiences. Roxanne lives in San Francisco with Todd and their two children, Julia and Scott. In her spare time, Roxanne enjoys swimming, cooking, working in her vegetable garden, and organizing adventures to show her kids that California really is the most amazing place on earth to live!



**Selina Tobaccowala** is an entrepreneur and software product executive. While in college, she and another student co-founded Evite, building the platform to scale, and where she serviced as VP of Engineering until 2001. Later, she became SVP of Product and Technology at Ticketmaster, where she oversaw European engineering and product operations. She next was VP engineering and product at Survey Monkey, joining in 2009 and becoming president and chief technology officer, leading the company to become the world's dominant online survey platform, with 16 million surveys processed per day. She then co-founded Gixo in 2016 to improve on global health and activity rates with an innovative live workout fitness start-up. In 2019, Gixo was acquired by Beachbody, and Tobaccowala moved from Gixo CEO to become Chief Digital Officer of Openfit, leading engineering, product, and design. Tobaccowala serves on the boards of Redfin and Vital Voices. She and her family have volunteered at Family House through Live Oak School in San Francisco.





## OUR MISSION & CORE VALUES

Founded in 1981, Family House serves as a home away from home for families of children with cancer and other life-threatening illnesses by providing physical comfort and emotional support, free from financial concerns.

**Compassion:** Support for families who endure the most trying experience of their lives is central to our mission.

**Sanctuary:** Providing a safe, comfortable, worry-free living environment enables families to focus on their healing.

**Family:** Providing an environment where families naturally connect and find hope, comfort, and healing within each other.

**Care:** Affordability is not a factor for parents looking for world class care for their child's life-threatening illness.

**Community:** Providing opportunities for 5,000 volunteers annually to make an impact on the lives of our families.

## BOARD OF DIRECTORS

Todd Kovacevich, Board Chair

Adrienne Bavar

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Kathleen Toney

Tara Voorhis

Doug Wall

Collin Williams



## FAMILY HOUSE

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