



FAMILY HOUSE

2023 Year in Review



Dear friends,



Since August, I have been humbled to begin each day as the new CEO of the Nancy and Stephen Grand Family House, filled with appreciation for our incredible board, staff, families, volunteers, donors and partners—including our amazing outgoing CEO, Alexandra Morgan. I've loved everyone I've met in the early days of a community-wide listening tour, learning your stories of the Family House magic.

Your involvement inspires every new chapter. Extraordinary generosity for our Fund For the Future is energizing our impact. When we lifted Covid protocols in July, a mosaic of offerings in family support, music and community connection reinvigorated our mission.

New and returning volunteers, piano concerts, and house tours with friends are again part of the joy of each day. Last week, a former Family House mom offered parents an infant CPR course and everyone stayed in the conference room talking with each other until 11pm. The next day she held trainings for staff. The passion and gratitude of the community are everything here.

By year-end, together we will have housed nearly 4,000 people relying on us to access life-saving medical care.

As 2023 comes to a close and you envision your own new beginnings, I invite you to volunteer during mealtimes, ensure that Fozzy's Toy Room is always full, and support our mission with your financial gifts. Your generosity offers dignity to families in need so that they can focus on caring for their sick child.

On behalf of everyone at Family House, thank you for your compassion for all who walk through our doors, and for your passion for the future of this mission that joins us together. .

Katherine Thompson
CEO



Wow, what an amazing year it has been!

As Family House eased Covid safety measures, it is wonderful to see our families interacting in common spaces again, and to see volunteers back in the house! Volunteers are the lifeblood of Family House, providing services to complement our amazing staff and bring support and joy to our families. My family and some friends had an opportunity to put on a BBQ for families just a few weeks ago. It was inspiring to be with the families and to hear their stories of how Family House has served as a sanctuary in this difficult moment in their lives. Please grab your family, friends and colleagues and come volunteer!

We also said goodbye to Alexandra Morgan, our amazing CEO who retired after 22 years at the helm of Family House. I have talked a lot about Alexandra's numerous accomplishments and accolades, but her greatest legacy will be her insatiable energy and fearless tenacity that inspired thousands of people to support our mission. In August, we welcomed Katherine Thompson as our new CEO. We feel blessed to have found such an inspiring and compassionate leader to lead Family House into the future. Her impact can already be felt across our community.

I am so proud of our staff who navigated the pandemic with dignity and grace. We return to a state of normalcy, stronger than we have ever been. I would also like to offer my deepest gratitude to all of you who were right by our side through the craziness of the last few years. From the hearts of the whole Family House family, THANK YOU!

Todd Kovacevich
Board Chair



Nearly
4,000
guests

More than
850
families served

Over
19,000
nights of rest

Always
100%
free of charge

When families come to San Francisco for their child's medical treatment, they are often away from their home and community for long periods of time. Every night, Family House provides a home away from home for up to 80 families, while their children receive world class treatment for a life-threatening diagnosis, always 100% free of charge.

Reopening the House

After more than three years operating under strict Covid protocols, we were thrilled to open our doors this summer once again to visitors and volunteers. For the first time since March 2020, we were able to host breakfasts in the lobby, have volunteers cooking dinner, bring therapy dogs inside the house, host arts and crafts activities and game nights, and bring back community partners to offer services like movie making and music lessons.







With the incredible support of corporate and individual donors, volunteers, hardworking event co-chairs and committees, Family House is able to host two signature fundraising events each year to raise important funds for our mission. This year's Gala honored Alexandra E. Morgan's 22 years of service as Family House CEO and our annual Cabernet for Connoisseurs brought together Napa and Sonoma Valley vintners to honor Pamela and George Hamel. Combined, these two events raised almost \$2 million for Family House.

Signature Events



SPECIAL VISITS: San Francisco Giants



Our San Francisco Giants have giant hearts! Oracle Park, home of the Giants, is just a few blocks from Family House and we were lucky to have some special visits this year from the players and their families. During Pediatric Cancer Awareness Month, we were thrilled to see Family House patient art featured on the jumbotron. Huge thanks to everyone helping families make the memories of a lifetime.

+ Events

Parties

Celebrating holidays or special days like Father's Day or Mother's Day when you're away from home can be difficult. Thanks to our amazing corporate partners and volunteers, the kids and families at Family House are still able to have summer BBQs and carnivals, Easter and Halloween parties, and more!





FAMILY STORY:

Hope at Family House

When Dorothy was 20 weeks pregnant with her fourth baby, she was told during her anatomy scan that her baby girl had some complications with her heart. At following ultrasounds, technicians couldn't get good images due to the baby's positioning, but the family was given a diagnosis that meant Dorothy needed to be close to UCSF prior to giving birth.

The family of five relocated to Family House from their home in Hollister, nearly 100 miles from San Francisco, a month before Dorothy gave birth. "It was such a blessing, because we also have three other kids," recalled Dorothy. "The kids were excited to be at Family House because there is always something happening! They had books for them, movie night... my kids were amazed. They felt like they were going to a Christmas party every day!"

As the family waited for their youngest's arrival, they enjoyed arts and crafts activities, a special Pixar screening and met other families that became a support system for them. "My kids were able to hang out with other kids. It was nice to know they were meeting new people, seeing new faces and new walks of life."

Jazaria was born in February 2023 and the heart complications they were expecting turned out to be an entirely different cardiac issue. She was born with DORV, a congenital heart disease that causes both great arteries to be attached to the right ventricle. At

the same time, she was also born with VSD (ventricular septal defect) and ASD (atrial septal defect). The DORV was so complicated that doctors would have normally recommended open heart surgery within her first week of life. Due to the VSD and ASD, her blood was able to flush in her body, despite both great arteries being attached to the same ventricle, and they were able to postpone her first surgery until she was four weeks old.

All in all, the family spent two months at Family House, and will continue to come in the future. Jazaria was recently discharged from the ICN after battling both RSV and Covid, and she will have her first open heart surgery once her lungs clear up from her recent infections. "They can't fix what she was born with, but they will make a new path for the physiology of her heart", says Dorothy.

"I meet parents at Family House, and they are on this path too. We see other families who are going through similar things, but they are getting better. There is so much hope at Family House."

Dorothy has bonded with another Family House mom who is going through a very similar medical journey. "When we come to Family House, we go for walks together. It is my breath of fresh air to have a friend who I can talk to, who feels the same way I do. We are both dealing with our daughters in the hospital."



Dorothy
5825
306

Welcome our New Board



Haley Bender is Assistant Director, Scouting and Baseball Operations for the A's, where she leads the preparation and organization of MLB's Rule 4 Draft, completes assigned domestic and international scouting coverage and assists with the signing of international prospects. She joined the A's as a scouting coordinator in 2017, becoming the first woman in the A's front office to be hired as a talent evaluator. Haley previously served as a baseball operations assistant with the Reds, following an internship with the Red Sox in 2016 and with the A's in 2015. A Bay Area native who attended the Branson School in Ross and graduated with a Bachelor of Science in Commerce from the University of Virginia's McIntire School, Haley currently resides in San Francisco with her husband. When she is not working around the diamond, Haley spends time playing golf and skiing with her family and friends.



Norm Hayes is Director of Operations at Nibbi Brothers General Contractors. Norm is a valuable addition to the Nibbi team with over 20 years of industry experience in all aspects of the construction cycle. As Director of Operations, Norm works hand in hand with all departments to ensure that Nibbi's standards are met or exceeded. He has completed various projects in commercial, airport, seismic retrofits, education, public works and more, all while maintaining clients' budgets and schedules.



Diana Montgomery, MD is a primary care pediatrician in a private membership-based practice in San Francisco. She learned about Family House while training as a pediatric resident at UCSF, where she also served as chief resident. She first joined the board of Family House in 2006. Diana graduated from Yale with a BA in history and did a brief stint in investment banking and in biotechnology before going back to school to study medicine at Columbia. She has three children, a golden doodle and a bernedoodle puppy.

Members



Angela Polk is actively involved as a community volunteer in the Bay Area focusing on her favorite causes and organizations, including Family House. She volunteered as a dinner volunteer at Family House for several years, supervising groups of volunteers. Angela also volunteers weekly at Call Primrose, a local food pantry in Burlingame, and is the President of the Hillsborough Beautification Foundation. She also serves on the Board of Fellows at Santa Clara University, her alma mater. Angela's dedication to volunteerism began in earnest following her retirement from the practice of law. She practiced employment law/human resources consulting for 25 years with law firm, in-house and solo practitioner experience. Angela and her husband, Dennis, have lived on the Peninsula since 1991 and raised their two children in Foster City and San Mateo. In her spare time, Angela enjoys playing golf, walking, traveling and reading.



Natalie Sangiacomo is a third generation native San Franciscan and has been a Family House volunteer since high school. She earned her bachelor's degree from Fairfield University with a major in Communications and minor in Italian. After graduation, Natalie moved to New York City to work in advertising sales roles at GQ and Discovery Communications, and then pivoted to New York real estate where she worked as an agent for The Corcoran Group and then Compass. After 9 years in New York, she moved back to San Francisco with her husband, Kevin, and works as an agent at Compass.



Kelly Scandalios grew up in Monterey, CA and graduated from UCLA with a BA in English. She began her career in sales and marketing with a focus on medical and engineering academic publishing. She retired in 2003 to raise her three children and began a long and varied career working in her community. She has acquired extensive experience and skills in leadership, development, fundraising, executive searches, conflict resolution and strategic planning. She lives in Hillsborough with her husband, JP.



Joan Zoltanski, MD, MBA is interim president of UCSF Benioff Children's Hospitals and interim senior vice president of Children's Services at UCSF Health. She oversees strategic direction, operations and clinical services for all pediatric care in Oakland and San Francisco; partners with academic programs within UCSF; and serves as a core member of the UCSF Health leadership team. Joan is also chief medical officer of UCSF Benioff Children's Hospitals, where she is responsible for optimizing patient care with the goal of optimizing health for all children in the community, regardless of race, gender, financial background or other identified status. She is a recognized expert on high-value care, clinical transformation, and quality and safety in health care.

Celebrating Family House Leadership



Alexandra E. Morgan, who spearheaded the extraordinary growth of Family House, retired this year after 22 years as CEO. Under her transformational leadership, what started as ten rooms on Irving Street, run entirely by volunteers has grown into a five-story, 80-bedroom facility in Mission Bay that can house more than 250 people per night. During her career, Alexandra has received numerous accolades, including the Spirit of Philanthropy Award from the Golden Gate Chapter of the Association of Fundraising Professionals and commendation from Mayor Gavin Newsom in 2005.

Katherine Thompson came on board as CEO on August 1, bringing with her more than 20 years of experience in nonprofit administration, development, and communications, with a focus on building community. Previously at Grace Cathedral, Katherine led development, communications and arts programming for more than ten years. In September, Katherine was named by the San Francisco Business Times as one of the 2023 Most Influential Women in Business.

How *You* Can Help!

Making a gift this year has never been easier

NEW YEAR'S RESOLUTIONS

- Sign up to Volunteer at Family House
- Make a gift

SAVE THE DATES:

- 42nd Annual Gala: May 18, 2024
- 28th Annual Cabernet for Connoisseurs: October 19, 2024



DONOR-ADVISED FUNDS:

Contact your fund to recommend a distribution to Family House using our tax ID 94-2722663.



CHECK OR CREDIT CARD:

Make checks payable to:
Family House, Inc.
and mail to:
540 Mission Bay Blvd. North
San Francisco, CA 94158
Donate online at
familyhouseinc.org/donate



STOCKS & SECURITIES:

By donating stock directly to Family House, you can avoid paying capital gains taxes when the stock is sold. Email jcreager@familyhouseinc.org to donate stock and securities.



WILL OR TRUST:

Making a gift to Family House through your will or trust is a generous way to provide lasting support that will allow families to live in dignity for years to come. Visit familyhouseinc.org/plannedgiving to learn more.



FAMILY HOUSE

OUR MISSION & CORE VALUES

Founded in 1981, Family House serves as a home away from home for families of children with cancer and other life-threatening illnesses by providing physical comfort and emotional support, free from financial concerns.

Compassion:

Support for families who endure the most trying experience of their lives is central to our mission.

Sanctuary:

Providing a safe, comfortable, worry-free living environment enables families to focus on their healing.

Family:

Providing an environment where families naturally connect and find hope, comfort, and healing within each other.

Care:

Affordability is not a factor for parents looking for world class care for their child's life-threatening illness.

Community:

Providing opportunities for 5,000 volunteers annually to make an impact on the lives of our families.

BOARD OF DIRECTORS

Todd Kovacevich, Board Chair

Sara Agah Franti	Hanmin Lee, M.D.
Adrienne Bavar	Diana Montgomery, M.D.
Josh Bazinet	Mark Petri
John Beaven	Angela Polk
Haley Bender	Clare Rubey
Michele Brasch	Randi Saffian
Sloane Conway	Natalie Sangiacomo
Matt Cook	Gerry Sangiacomo
Linda Goldfarb	Kelly Scandalios
Steve Goldfarb, Esq.	Steven Soja
Nancy Grand	Roxanne Stachon
Norm Hayes	Selina Tobaccowala
Michelle Hermiston, M.D.	Kathleen Toney, R.N., M.S.
Mark Jones	Tara Voorhis
Kevin Keenley	Doug Wall
Deborah Kurtin	Joan Zoltanski, M.D., M.B.A.

STAFF

Katherine Thompson, CEO

Karen Banks	Sevastian Hoge
John Barrett	Jeanine Homich
Araceli Bermudez	Vanessa Le
Fidel Campos	Ung Ly
Jessica Creager	Diana Marroquin
Jill Davis	PJ Nuñez-Jirgl
Tarence Dixon	Ilana Perez
Anoushka Donnelley	Wilson Romero-Romero
Zoila Duarte	Lidia Sarmiento
Monica Falcon Chavez	Tyler Scurr
Paul Goold	Elan Slavin
Jon Hodo	Sarah Yaeger



Nancy & Stephen Grand Family House 540 Mission Bay Blvd., North, San Francisco, CA 94158 (415) 476-8321 info@familyhouseinc.org

www.familyhouseinc.org

Tax ID 94-2722663

[f](#) [@](#) [v](#) [@FamilyHouseSF](#)